

EMCS REQUEST FOR CENTRAL STATION CONNECTION FORM

REQUEST FOR DUALCOM CONNECTION FORM OC16/38

Residential Commercial

Sleeping Risk on Commercial Fire Alarms: Sleeping Risk Yes No Reference/Purchase No

Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation. Information supplied is critical as this will affect the type of response the brigade provide. EMCS will not be responsible or liable for incorrect information or if information affecting brigade response is not provided.

Delivery Address including postcode & contact details :-	Product Type (please specify):-
 	Aerial Type (please specify):-
 	Delivery (please specify):-

Contact Name	Please select signalling, aerial & delivery from drop down menus.
Tel.No	Please see page 2 for equipment included & any additional charges
Email	Fast Format <input type="checkbox"/> SIA <input type="checkbox"/> Contact ID <input type="checkbox"/>
Customer Name	Type of Verification fitted:-
Address	Police Force
 	Combined Int & P/A URN
 	Intruder URN
 	P/A URN
Postcode	Fire Brigade Response Req ? Yes <input type="checkbox"/> No <input type="checkbox"/>
Site Tel No	Fire Brigade
Site Password	Nimbus Fire Confirmation ? Yes <input type="checkbox"/> No <input type="checkbox"/>
Duress Code	Please note that Nimbus is a chargeable extra

Channels & Type Of Signal (Please see second page for instructions)											
Ch	Type	Contact Method	Ch	Type	Contact Method	Ch	Type	Contact Method	Ch	Type	Contact Method
1			5			9			13	Polling Fail	
2			6			10			14	Network Fail	
3			7			11			15	GPRS Fail	
4			8			12			16	Line Fault	

All low priority alarms will be actioned by text. If you would like the keyholders to be contacted, please specify in the special actions below

Keyholders To Be Informed		K/H Code	Keyholders To Be Informed		K/H Code
Please enter the name & telephone number / email address					
1			3		
2			4		

Special Actions / Additional Information (Please use extra sheet if req'd)

Remote Reset Fitted?	Yes <input type="checkbox"/> No <input type="checkbox"/> Type
Alarm Installer	Company Code
Location / Chip No (If known)	Date

I confirm that I am authorized to complete this request on behalf of the Alarm Installer.
 I / We understand that a binding contract shall be formed in accordance with the Terms and Conditions for the Provision of Monitoring Services incorporated in the Credit Account Application Form which I / We submitted to EMCS and that this contract shall apply to all services referred to in the Application for Services from the earlier of: a) the date that EMCS accepts this EMCS Request For Central Station Connection Form and b) the time that I / We first make a connection to the Communication Centre for the services referred to in this EMCS Request For Central Station Connection Form. Please click [here](#) to see our terms and conditions.

Name of Person submitting this form

INSTRUCTIONS FOR COMPLETION OF FORM OC16/38

EMCS provide faxed/emailed confirmation of your clients monitoring and keyholder requirements. You must always ensure that our confirmation is in accordance with your instructions. EMCS cannot and will not be held responsible for your own or your clients failure to provide up to date accurate monitoring and keyholder information.

- TOP BOXES** These boxes must be completed fully before any information is entered onto the EMCS database.
- SLEEPING RISK** Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation.
- DELIVERY ADDRESS** Please provide the delivery address for the equipment.
- SIGNALLING** Please specify which signalling system is being installed.
Dualcom G2, G3, G4 UDL
Dualcom Pro DP2, Fire DP2, DP2 Plus, DP3, DP4. Smart reporting is automatically switched on. If you would like this to be switched off, please email admin@emcs.co.uk
Digi Air, Digi Air Pro SP2, Digi Air Pro Fire Sp3, Digi Air UDL, Digi Air UDL PSU, Digi Air Pyronix, Digi Air Risco, Digi Air Eaton, Digi Air Orisec, Digi Air Pro.
Mini Air Hosting Only, Mini Air Hosting & Monitoring.
- DETAILS** Please ensure that the address details are entered, as the application will **NOT** be processed if this is missing.
- POLICE / FIRE** Please specify which Police Force / Fire Brigade you would like to be notified in the event of an alarm activation. If you do not specify which Police Force / Fire Brigade you require, we will set the system up as NO Police Force / Fire Brigade required.
- CHANNELS** The standard method of signalling is Channel 1 for FIRE, 2 for P/A, 3 for INTRUDER, 4 for OPEN/CLOSE or ABORT etc. If Channel set up is different, please specify (An additional charge will apply to multi-area systems).
- CONTACT METHOD** Please specify how you would like our operators to contact the keyholders (**Operator, Text, Email**).
Operator = An operator will attempt to ring the keyholder.
Text = A Text will be sent to the mobile number specified. The system will wait 2 minutes for a reply. If the reply is received, the alarm will be cleared down (as long as there are no further actions to be taken). If a reply is not received the alarm will be presented to the operators to contact the other keyholders listed. **The text message service may incur an additional charge.**
Email = An email will be sent to the address specified and the alarm will be cleared down (as long as there are no further actions to be taken).
- KEYHOLDERS** Please indicate (if more than one tel. no.) which number is to be called first. K/H CODE is a password for an individual keyholder if different from the main ABORT CODE.
- SPECIAL ACTIONS/ INFORMATION** Please indicate anything which materially affects the way in which the alarm will be dealt with (use a separate piece of paper if required).
- REMOTE RESET TYPE** Please be specific when entering the "TYPE" of reset unit fitted (e.g. Castle Care-Tech 2300 panel).
- ALARM INSTALLER** Please ensure that your Alarm Installer Code is entered to avoid your application being delayed.

Part Number	Description Of Products	Cost (Each)	Quantity
<u>GPRS ONLY</u>			
CS2056	Aerial Extension Lead (5M Cable)	£12	
CS.1.153	Single 4G High Gain Aerial Ext/Int for Grade Shift Pro Radio + IP	£15	
CS2325	Plug On Panel Adapter	£15	
CS2351	4 Channel Expander (Total of 12 Channels)	£35	
CS2355	LAN Card & 4 Channel Expander (For IP Signalling)	£75	
<u>UDL ONLY</u>			
CS0427	Scantronic i-on Interface Board	£13	
CS0485	Buffer Board Interface For Use With Galaxy Control Panels	£14	
CS5385	Plug on PSTN Card provides 12 channels and GradeShift G2R UDL to Dual Path G2. Monitoring charge will change to G2	£0	
<u>PRO ONLY</u>			
CS.1.141	High Gain Aerial with SMA Connector + MMCX Convertor (5M)	£30	
CS.1.142	High Gain Aerial with SMA Connector + MMCX Convertor (15M)	£45	
CS.1.145	5M Extension cable MMCX (Black)	£12	
CS.1.147	5M Extension cable MMCX (White)	£12	
CS.1.151	Single 4G Covert Aerial for DigiAir Pro	£5	
CS.1.153	Single 4G High Gain Aerial Ext/Int for Grade Shift Pro Radio + IP	£15	
CS.1.157	Dual 4G High Gain Aerial Ext/Int for GradeShift Pro Radio + Radio	£20	
CS.1.201	Serial Cable of Pyronix, Honeywell, Orisec and Texecom	£5	
CS.1.202	Serial Cable for RISCO LiteSYS and Agility Panels	£5	
CS.1.203	Serial Cable for Cooper Alarm Panel - TS Range	£5	
CS.1.204	Serial Cable for HKC	£5	
CS.1.206	Serial Cable for Guardall	£5	
CS.1.207	DSC T-Link Cable UK/EU	£5	
CS.1.208	Serial Cable for GSD Panels	£3.50	
CS.1.235	Plug On Adapter	£15	
CS.1.301	Ethernet Cable	£5	
CS.1.302	LAN Adaptor	£5	
CS.1.401	16 Input Exander Card for DualCom Pro	£25	
CS.1.402	Modem Capture Module	£25	
CS.1.403	Scantronic ION Plug On Board	£9	
CS.1.500	Radio/Wi-Fi Module Enclosure	£8	
<u>ALL UNITS</u>			
CS0450	Conversion Lead for CSL Connected with Risco from UFL to MMCX	£7.50	
CS0460-01	RS232/485 lead for GradeShift UDL (new hardware)	£5	
CS0461	RS485 lead for Dualcom DigiAir UDL	£4	
CS0720	ADSL Broadband Filters (Box of 8)	£40	
CS1510	Digi Air PSU (Power Supply Unit) only	£33.60	
CS1520	Grade 2 Boxed Power Supply (12V)	£43	
CS1530	Grade 3 Boxed Power Supply (12V)	£49	
CS2369	2G Signal Analyser	£220	
CS2389	4G Signal Analyser (Signal strength tester for 2G/3G/4G)	£309	
<u>SPARE HARDWARE</u>			
CS2304	Dualcom Gradeshift Spare Hardware (no SIM card)	£130	
CS2131	Dualcom Digiplus Spare Hardware (no SIM card)	£68	
CS5310	Dualcom UDL Spare Hardware (no SIM card)	£130	
CS5600	Dualcom DigiAir Spare Hardware (no SIM card)	£80	